



## UNIVERGE BLUE® CONNECT

PACKAGES	ESSENTIALS \$19.99	PRO \$27.99	PRO PLUS \$32.99
Mix and match	Yes	Yes	Yes
Profile	Cloud PBX phone system with team chat, presence and core video conferencing capabilities	A full communication and collaboration suite with extensive video meeting capabilities and sophisticated cloud storage	PRO package with boosted meeting capacity and more 3rd party integration capabilities
Pricing model	Per user	Per user	Per user
CONNECT FEATURES AND FUNCTIONALITY			
ENGAGE Contact Center Add-on	Yes	Yes	Yes
Number of concurrent endpoints	(1-Desktop 1-Mobile 1-WebPhone)	3-Desktop* 1-Mobile 1-WebPhone	3-Desktop* 1-Mobile 1-WebPhone
Free calling US, Canada, Puerto Rico	6,000 minutes cap	6,000 minutes cap	6,000 minutes cap
Local phone number (DID)	✓	✓	✓
Extension number	✓	✓	✓
Programmable line keys	✓	✓	✓
Change phone idle screen display	✓	✓	✓
HD quality voice	✓	✓	✓
Call pickup	✓	✓	✓
Caller ID	✓	✓	✓
Call waiting	✓	✓	✓
Call transfer	✓	✓	✓
Call hold	✓	✓	✓
3-way calling	✓	✓	✓
Paging	✓	✓	✓
Extension to extension calling	✓	✓	✓
Call park	✓	✓	✓
Call park pickup	✓	✓	✓
Intercom	✓	✓	✓
Music on hold	✓	✓	✓
Do not disturb	✓	✓	✓
Busy Lamp Field	✓	✓	✓
Basic User Reports	✓	✓	✓
Mobile apps	✓	✓	✓
Desktop app	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail storage	10 Hrs	10 Hrs	10 Hrs
Voicemail transcription	✗	✓	✓
Call recording	24 Hrs/user	24 Hrs/user	24 Hrs/user
Receptionist mode	✓	✓	✓
Expansion module	✗	✓	✓
WEBFAX	Add-on	✓	✓

\*Pro & Pro Plus up to 3 desk phones that share the same Ext#



PACKAGES	ESSENTIALS \$19.99	PRO \$27.99	PRO PLUS \$32.99
<b>CONNECT UNIFIED COMMUNICATIONS</b>			
Presence detection	✓	✓	✓
1 on 1 instant messaging with unlimited files support	✓	✓	✓
Team/Group messaging with unlimited files support	✓	✓	✓
Business SMS (only available in U.S. & Canada)	✗	✓	✓
<b>MEET VIDEO CONFERENCING</b>			
Audio Only Phone participants	200	200	200
Online Web participants	4	100	200
HD video (720p) panel participants	4	30	30
Unlimited meetings	✓	✓	✓
Recurring meetings	✓	✓	✓
Host security settings	✓	✓	✓
Meeting lock	✓	✓	✓
Meeting passwords	✓	✓	✓
Remove participant	✓	✓	✓
Mute all or specific participants	✓	✓	✓
Shared presence across meetings, phone, and team messaging	✓	✓	✓
In meeting chat	✓	✓	✓
Screen annotation	✓	✓	✓
Support for screen sharing across multiple windows and monitors	✓	✓	✓
Join from mobile devices	✓	✓	✓
Join from Chrome	✓	✓	✓
Custom Meeting URL	✓	✓	✓
Dial in number options for local or toll-free numbers	✓	✓	✓
Integrated scheduling with Microsoft Office 365/Outlook/G Suite/Teams/Slack	✓	✓	✓
International dial in numbers	✗	✓	✓
AI driven meeting transcripts and insights	✗	✓	✓
Synced in meeting notes editable by all participants	✗	✓	✓
Remote control	✗	✓	✓
Upload presentations	✗	✓	✓
Custom branding	✗	✓	✓
Record meetings	✗	Unlimited	Unlimited
Download meeting recordings	✗	✓	✓
Attendance reports	✓	✓	✓
Chat reports	✓	✓	✓

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<b>SHARE CLOUD STORAGE</b>			
File backup, sync and share	Add-on	10G/user (pooled)	10GB/user (pooled)
Antivirus and Malware protection	Add-on	✓	✓
Unlimited file versioning	Add-on	✓	✓
Secure external sharing	Add-on	✓	✓
Microsoft Outlook integration	Add-on	✓	✓
<b>CONNECT ANALYTICS</b>			
QoS Dashboard	✓	✓	✓
Call History	✓	✓	✓
<b>CONNECT INTEGRATIONS</b>			
Microsoft Active Directory	✓	✓	✓
Microsoft Outlook	✓	✓	✓
Microsoft Teams (MEET integration)	✓	✓	✓
Microsoft Teams Calling	Add-on	Add-on	Add-on
G Suite	✓	✓	✓
Slack (MEET integration)	✓	✓	✓
Generic CRM Screen Pop	✓	✓	✓
SugarCRM	✗	✓	✓
Zoho CRM	✗	✓	✓
Salesforce	✗	✗	✓
Zendesk	✗	✗	✓
ServiceNow	✗	✗	✓
NetSuite	✗	✗	✓
Microsoft Dynamics	✗	✗	✓
<b>ACCOUNT-LEVEL CONNECT UCaaS FEATURES</b>			
Number porting	✓	✓	✓
Automated Attendant (1 per account included)	✓	✓	✓
Receptionist routing	✓	✓	✓
Hunt Groups (5 per account included)	✓	✓	✓
Hunt Group Reporting (at the account level)	✓	✓	✓
Hunt Group call recording	Only with ENGAGE CORE, 200 Hrs	✓ (100 Hrs, 200 Hrs with ENGAGE CORE)	✓ (100 Hrs, 200Hrs with ENGAGE CORE)



### CALL FLIP

- › Allows the user to seamlessly move an active call from the desktop phone to a mobile phone or vice versa
- › Helps keep the conversation going without having to disconnect the call



### WEBFAX\*

- › Users receive, view, manage faxes via the web, or as email attachments
- › Users may send faxes from any Internet-connected PC
- › Does not require an additional phone line

**\*WebFAX is Included on Pro or Pro Plus seats  
WebFAX Sold Separately for \$12.99 a Month**



### TEAM CHAT & SMS

- › Send 1 to 1 messages with individual chat, or group messages using private and public channels
- › Pin favorite contacts to the top of your list
- › Chat and SMS messages automatically sync across desktop and mobile devices
- › View free/busy/away statuses of all your contacts

### SMS\*

- › Send and receive unlimited text messages to US, Canada and Puerto Rico from your business phone number to colleagues and customers
- › SMS messages are securely encrypted in transit and at rest

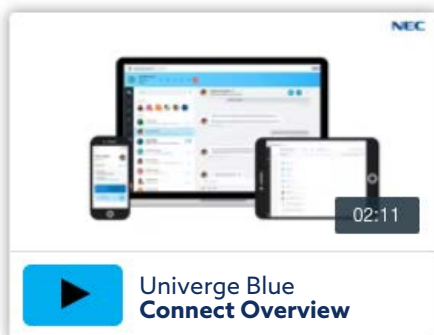
**\*SMS is Only available on Pro or Pro Plus seats.  
Restrictions apply, ask your sales rep for details.**



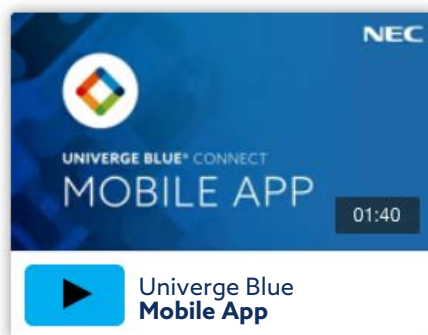
### OPTIONAL: UNIVERGE BLUE® ENGAGE (CONTACT CENTER)

- › Smart queueing technology tells customers their position in line, plus wait time
- › Deep analytics and reporting help you visualize gaps and improve performance
- › Omni-channel capabilities help you connect with customers through their preferred modes of communication

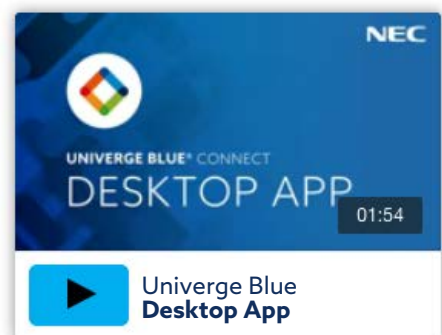
### CHECK OUT THESE VIDEOS



[Univerge Blue Connect Overview](#)



[Univerge Blue Connect: Mobile App](#)



[Univerge Blue Connect: Desktop App](#)

# CURRENT PROMOTION: **FREE DESKTOP PHONE**

1 FREE WITH EVERY ESSENTIAL, PRO, OR PRO PLUS SEAT

## YEALINK T54W

- › 4.3" 480 x 272-pixel color display with backlight
- › Adjustable LCD screen
- › Wired/wireless or USB headset compatible
- › Built-in Bluetooth 4.2
- › Built-in dual band 2.4G/5G Wi-Fi
- › Dual-port Gigabit Ethernet
- › USB 2.0 port for USB recording
- › EXP50 DSS Console compatible
- › AC Power supply included
- › PoE switch supported
- › Paperless label design



Large color display,  
with built-in Bluetooth

Free promotional phone is subject to change, please ask your reseller agent about the current promotion.

